



J.P. Morgan
TOURNAMENT OF
CHAMPIONS•2024
GRAND CENTRAL TERMINAL



Volunteer Application 2024

Welcome! and thank you for your interest in volunteering for the **J.P. Morgan Tournament of Champions, the world's largest spectator squash event!**

Celebrating its 26th year at Grand Central Terminal, this tournament showcases the best players in the world as one of the PSA World Tour's select Platinum-level events. It's going to be great fun and amazing squash!

We need **volunteer ushers** for each session of the championships, from Thursday, January 18, 2024, to Thursday, January 25, 2024. Mandatory training/orientation sessions will take place on January 16th and January 17, 2024. The full schedule appears on the application form on page 3.

It would be most helpful for us if you can volunteer for **multiple sessions**.

If you'd like to volunteer for the final, semifinal, and quarterfinal matches, we will give preference to those who can also work at least two early round sessions, from Thursday through Sunday.

N.B: As of 12/12/23, the finals and early semi-final matches are fully booked, but we'll put you on the waiting list in case spots open up. We still have spots for the early rounds from Thursday through Sunday, as well as some for the quarterfinals on Monday and Tuesday, and the 8:00 PM semifinal on Wednesday.

Ushers stand in various locations within the court/stadium area, so you will usually be able to view the matches; however, your top priority is to attend to your ushering responsibilities.

Primary responsibilities include:

- Scanning tickets and securing wrist bands
- Distributing programs
- Helping spectators get to their seats quickly
- Ensuring that spectators do not disturb a match in progress
- Asking spectators to follow health and safety protocols, if required
- Assisting with arena clean-up after a session
- Ensuring that the Arena Manager is aware of any problems that arise



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Qualifications

Applicants should be individuals who:

- Are always on time (**at least 30 minutes before session starts**)
- Are attentive, alert, and can think on their feet
- Can speak and understand English
- Have manual dexterity for affixing wristbands
- Feel comfortable operating a ticket scanner (training provided)
- Are enthusiastic, gracious, and work well with others
- Can shut off their cell phones during working hours
- Are fully vaccinated and boosted.
- Can stand for an entire session (we do give breaks)
- Are at least 16 years of age
- Are prepared to do whatever is required to assist us in making the ToC the best experience possible for our players and fans

Attire is black or dark slacks, dark socks, and a white collared shirt. Vests and polo shirts are provided to complete staff tournament attire. For those who work multiple shifts, we will be able to give you the vest and shirt at the end of the tournament.

Please specify your **vest and shirt size** on the form below (S, M, L, or XL).

Refreshments: The tournament provides light lunch and dinner for all staff, as well as water and snacks. Count on grabbing a meal with our team during your shift.

Please complete the application on the next page, checking off your available sessions and return it to **volunteer@squashengine.com**.

We will contact you upon receipt of your application.

Please return your completed form to **volunteer@squashengine.com**



Volunteer Application 2024

Name: _____

Address: _____

Mobile: _____ Vest and Shirt size: _____

Email: _____

I've volunteered for the Tournament of Champions previously: **Yes** ___ **No** ___

One Orientation/Training session is mandatory for all ushers. Orientation takes approximately 45 minutes. Be prepared to show up at the arena **at least 30 minutes before session times**. Please print clearly (or type) and return the completed form to volunteer@squashengine.com

Date	Time	✓	GRAND CENTRAL TERMINAL - VANDERBILT HALL EAST
Please choose 1 of the 2 Training Sessions - Options below.			
Tues 1/16/24	6:15 pm		Training Session Option 1 (via Zoom)
Wed 1/17/24	6:15 pm		Training Session Option 2 (in person)
Thur 1/18/24	12:00 pm		Session 1 – Rd of 32 Women's Leadership Guests
Thur 1/18/24	2:00 pm		Session 2 – Rd of 32
Thur 1/18/24	5:00 pm		Session 3 – Rd of 32
Thur 1/18/24	7:30 pm		Session 4 – Rd of 32
Fri 1/19/24	12:00 pm		Session 5 – Rd of 32
Fri 1/19/24	2:00 pm		Session 6 – Rd of 32
Fri 1/19/24	5:00 pm		Session 7 – Rd of 32
Fri 1/19/24	7:30 pm		Session 8 – Rd of 32
Sat 1/20/24	12:00 pm		Session 9 – Rd of 16 JPM Fan Experience
Sat 1/20/24	2:00 pm		Session 10 – Rd of 16 JPM Fan Experience
Sat 1/20/24	5:00 pm		Session 11 – Rd of 16
Sat 1/20/24	7:30 pm		Session 12 – Rd of 16 Exhibition
Sun 1/21/24	12:00 pm		Session 13 – Rd of 16 Dunlop Family Day 11:30 am
Sun 1/21/24	2:00 pm		Session 14 – Rd of 16
Sun 1/21/24	5:00 pm		Session 15 – Rd of 16
Sun 1/21/24	7:30 pm		Session 16 – Rd of 16 Women's Night + W's Grand Open Final
Mon 1/22/24	5:00pm		Session 17 – Quarterfinals
Mon 1/22/24	7:30pm		Session 18 – Quarterfinals
Tues 1/23/24	5:00pm		Session 19 – Quarterfinals
Tues 1/23/24	7:30pm		Session 20 – Quarterfinals
Wed 1/24/24	5:00pm		Session 21 – Semifinals <i>Fully booked - add my name to waitlist</i>
Wed 1/24/24	8:00pm		Session 22 – Semifinals
Thur 1/25/24	7:00pm		Session 23 – Men's & Women's FINALS <i>Fully booked - add my name to waitlist</i>

Please return your completed form to volunteer@squashengine.com