

Volunteer Application 2022

Thank you for your interest in volunteering for the **J.P. Morgan Tournament of Champions, the world's largest spectator squash event!** We're grateful that this tournament, showcasing the best players in the world, will be held at Grand Central Terminal again after more than a year's hiatus. It's going to be great fun and amazing squash!

This year, we have put new health precautions in place to ensure the safety of the players, the spectators, and the Squash Engine team. Everyone at the tournament is required to be masked and vaccinated.

We need **volunteer ushers** for each session of the championships, from Saturday, April 30th to Saturday, May 7, 2022. There will also be a choice of training/orientation sessions on Friday, April 29th and Saturday, April 30th. The full schedule appears on the application form on page 3.

It is most helpful for us to have ushers who can volunteer for multiple sessions. Preference for ushers to be assigned to the quarterfinal, semifinal, and final matches will be given to those volunteers who are also available to usher at least one, and preferably more, early round sessions.

Ushers stand in various locations within the court/stadium area, so you will be able to view the matches; however, your top priority is to attend to your ushering responsibilities.

Primary responsibilities include:

- Checking vaccine status, scanning tickets, wrist-banding & ink-stamping spectators' wrists
- Distributing programs
- Helping spectators get to their seats quickly and easily
- Ensuring that spectators do not disturb a match in progress
- Asking spectators to wear masks properly
- Assisting with court area clean-up after a session
- Ensuring that the Arena Manager is aware of all problems that arise.



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The ticketing is now all electronic, with ushers using dedicated scanners. In addition to scanning tickets, ushers are required to check the vaccine status of each attendee. Because of the new protocols, **all volunteers must attend a training session to learn the scanner technology and vaccine-checking protocols.**

Qualifications Applicants should be individuals who:

- Are always on time (45 minutes before session starts)
- Are attentive, alert, and can think on their feet
- Are enthusiastic, gracious, and work well with others
- Can shut off their cell phones during working hours
- Are fully vaccinated and boosted.
- Can wear a mask & stand for an entire session (we do give breaks)
- Are at least 16 years of age
- Are willing to take a free rapid test for Covid at the tournament venue
- Are prepared to do whatever is required to assist us in making the ToC the best experience possible for our players and fans

Attire is black or dark slacks, dark socks, and a white collared shirt. Fleece vests are provided to complete staff tournament attire.

Refreshments: The tournament provides water, snacks and a light continental breakfast, lunch, and dinner for all staff. Count on grabbing a meal with our team during your shift.

Please complete the application on the next page and return it to **volunteer@squashengine.com**. Upon receipt of your application, we will contact you to set up a phone interview.

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Please return your completed form to Volunteer@squashengine.com

Name:

Address:

Mobile Phone:

Email:

I've volunteered for the Tournament of Champions previously: (please circle) **Yes No**
Orientation/Training is mandatory for all ushers. Orientation takes approximately 45 minutes.
Please choose one of the two sessions on the schedule below.

Please select the tournament session(s) for which you are available. **Ushers are expected to come 30 minutes before start time.** A schedule of assignments will be sent to all volunteers approximately 7 days before the start of the ToC and may be adjusted as necessary.

(Note: Sessions are no longer in exact numerical order)

Date	Time	✓	Session I'm Available
Fri Apr 29	6:15 pm		Training Session Option 1 (Choose 1 of these 2 times)
Sat Apr 30	5:00 pm		Training Session Option 2
Sat. Apr. 30	7:00 pm		Session A – 1 Women's + 1 Men's Qualifying Final & Exhibition
Sun. May 1	12:00 pm		Session 10 – 1 W Rd 32 + 1 M Rd 32 Dunlop Family Day
Sun. May 1	2:30 pm		Session 11 – 1 W Rd 32 + 2 M Rd 32
Sun. May 1	7:00 pm		Session 12 – 1 W Rd 32 + 2 M Rd 32
Mon. May 2	12:00 pm		Session 7 – 1 W Rd 32 + 1 M Rd 32
Mon. May 2	2:30pm		Session 8 – 1 W Rd 32 + 2 M Rd 32 JPM Fan Experience
Mon. May 2	7:00 pm		Session 9 – 2 W Rd 32 + 1 M Rd 32
Tues. May 3	12:00 pm		Session 13 – 1 W Rd 16 + 1 M Rd 16
Tues. May 3	2:30 pm		Session 14 – 2 W Rd 16 + 1 M Rd 16
Tues. May 3	7:00 pm		Session 15 – 1 W Rd 16 + 2 M Rd 16
Wed. May 4	12:00 pm		Session 16 – 1 W Rd 16 + 1 M Rd 16
Wed. May 4	2:30 pm		Session 17 – 2 W Rd 16 + 1 M Rd 16
Wed. May 4	7:00 pm		Session 3 – 1 W Rd 16 + 2 M Rd 16 (VIP 6pm - 9pm)
Thurs. May 5	1:30 pm		Session 18 – 2 Women's + 2 Men's Quarters (VIP 11am - 2pm)
Thurs. May 5	7:00 pm		Session 19 – 2 Women's + 2 Men's Quarters (VIP 6pm - 9pm)
Fri. May 6	5:00 pm		Session 20 – 2 Women's Semifinals
Fri. May 6	8:00 pm		Session 21 – 2 Men's Semifinals (VIP 6pm - 9pm)
Sat. May 7	7:00 pm		Session 22 – 1 Women's + 1 Men's Final (VIP 6pm - 9pm)